



Friends and Family Test Feedback December 2017

Voted Extremely Likely or Likely to recommend because:-

Phoenix (Chesterton Lane)

- Really understands and listen well and don't rush things, fantastic Doctor, Doctor Vernon

South Cerney

- 1st Class Service

Kemble

None

RAU

- Friendly and very helpful !

BY Text or Email (Surgery Not Known)

- Always fantastic service helpful staff best GP practice have experienced many
- Always good cheerful service, thanks!
- Always more than happy with Phoenix surgery. Cannot praise them enough
- Easy electronic check in, seen by dr. Le Roux on time! Been treated such a polite manner, informative and helpful, been send to blood test! Which also been such a professional treatment! Kind and quick - Well done!
- Excellent service, nice doctors, helpful and pro active receptionists. Always able to get an appointment.
- Excellent service. Dr Woodward is approachable and explains things well.
- Excellent service. Receptionists are always extremely helpful. No long wait for appointments. All Doctors are very thorough and I never feel rushed. Best surgery I have ever been registered with.
- I am extremely happy with the surgery.
- It is a very professional surgery. All the staff are very friendly nothing is too much trouble. – Excellent surgery.
- my asthma nurse quick efficient
- The surgery is very efficient & Dr Sethi is a dedicated Doctor. He always delivers what is best for the patient explaining thoroughly what is the diagnosis & treatment.
- Very professional, efficient, courteous and helpful.



Website

None

Voted Unlikely or Extremely Unlikely to recommend because:

Phoenix

- After my visit to your surgery I felt that the treatment advised to me was in no way going to solve any of my problems and that I will have to continue my life living in pain and discomfort

South Cerney

None

Kemble

None

RAU

None

By Text/email