

Fair Processing Notice – JUYI –Joining Up Your Information

HOW WE USE YOUR INFORMATION

What is JUYI?

JUYI is the new confidential and secure integrated digital care record for Gloucestershire that is being developed and will include health and social care information for patients in the county.

Why do we need JUYI?

Currently, every health and social care organisation holds their own set of patient records. Information in these different records may be duplicated or even incomplete. JUYI brings data from the different health and social care partner organisations in Gloucestershire together, so that a complete overview of health and social care information can be viewed. It is a read only record, data cannot be edited directly from JUYI.

Allowing authorised health and social care professionals to have access to JUYI will improve decision making by care professionals. This will provide patients with safer, more consistent care, whether they are in hospital, at a GP surgery or any other place where care is accessed.

What information is in JUYI?

The creation of JUYI is a continual process. Participating organisations in Gloucestershire, users, and their data will be included in stages from the initial 'go-live' point onwards. Essentially, more data fields will be populated and more users added over time, as part of a journey to make JUYI as beneficial as possible to patients and care professionals.

Information to be included in the record during the first 'go live' stage:

- Demographics (Patient name, DOB, Gender, Address, telephone number)
- Name of practice including usual GP and registered GP
- A comprehensive record of patient conditions and diagnoses
- Test results (e.g. blood tests, allergy tests, blood pressure).
This will speed up treatment, care and prevent duplication.
- NHS number to ensure we are linking the right information to the right person
- Hospital referrals, admissions and clinic information
- Hospital discharge and visit information (including dates, locations and personnel)
- Allergies in relation to food, environment and medication
- Medications (current and historical) and medication issues
- Procedures (Operations, Vaccination/Immunisations)

Information to be included in the future:

- Appointment dates and time
- X-rays
- Structured social care data including appointments and scheduling

HOW IS THE INFORMATION USED?

The information held in the record is regularly uploaded from your care provider and presented in a chronological order so that your care provider can see a relevant history of your care. They will always update their own care record with any new information. This helps them to make more informed decisions about your care.

The organisations currently participating in JUYI are:

- NHS Gloucestershire Clinical Commissioning Group
- Gloucestershire GPs
- Gloucestershire Hospitals NHS Foundation Trust
- Gloucestershire Care Services NHS Trust
- 2gether NHS Foundation Trust
- South Western Ambulance Service NHS Foundation Trust
- Gloucestershire County Council (Social Care)
- Care UK
- Tetbury Hospital (Minor Injuries Unit)

Talk to your GP practice if you don't want your information shared with JUYI or if you have already 'opted out' and now want to 'opt in' and have your information included in JUYI.

ACCESS TO YOUR INFORMATION

Who can see my JUYI record?

Only health and social care professionals involved in a patient's care will be able to see their JUYI record. This includes doctors, nurses, and social workers. These professionals will only see the information they need to in order to provide the patient with care. All access attempts to the patient's record are logged. Details of the health or social care professional will be recorded and checked to ensure that the access was appropriate. Patient data will not be shared with anyone who is not providing the patient with treatment, care or support. This means that patient data will not be made public or passed on to any third party not directly involved in their care.

Can patients access their own JUYI record?

Yes, under the Data Protection Act (1998) patients can request access to all information that organisations hold about them, including copies of paper and electronic health and social care records, as well as who has accessed their JUYI record.

Contact your care provider to request access to your health or social care records or contact the JUYI team for information about what is included in and who has accessed your JUYI record.

Will patients only have one care record now?

No, each partner organisation will continue to add information to their patient records. JUYI allows relevant information to be viewed collectively from these records.

Contact us:

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