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Phoenix Surgery Newsletter

Summer 2017

(Sign up on our website to receive our Newsletter electronically.)

Staff News

We are delighted to welcome Dr Amy-Louise Douglas and Dr Hein le Roux as Partners at our Practice.

Dr Douglas graduated from Cardiff University in 2007 and completed her GP training in the Gloucestershire/Wiltshire area. Dr Douglas enjoys all aspects of General Practice, but has a particular interest in paediatrics. Dr Douglas has taken on Dr McNerney's patients, following her departure at the end of May.

Dr Le Roux trained at St Mary's Hospital in London, qualifying in 1998, then completing his GP training in Gloucestershire before heading out to Australia. He returned from Australia 6 years ago and has been working as a Partner, before joining the Phoenix. Dr le Roux has taken on the list of patients previous seen by Dr Ansell.

Dr McNerney left the Practice at the end of May. She will, however, be returning in an adhoc capacity to support the practice while other GPs are on leave.

Our current trainee is Dr Stuart Mann, who started with us in April 17. He is on a four month placement.

Half Time Doctors

The following doctors work together and so for routine appointments you will see your usual doctor, but for more urgent appointments you will see whichever doctor is working on the day:-

- Dr Nichol & Dr Vernon
- Dr Douglas & Dr le Roux

Friends and Family Test : In May 95% of patients who responded would recommend the Phoenix Surgery to their friends and family.

Please note the Surgery will be closed on 20th July 2017 from 12.30pm – 5.00pm for staff training.

Tetbury Merger Update

Following the merger with Romney House Surgery in Tetbury in February 2017 we are now working with the staff there to align the ways of working with those at Phoenix. We are currently continuing to work as two separate practices, but with the aim to merge our two General Medical Service contracts within the next 18 months.

Friends and Family Test

We are required under our NHS Contract to ask patients if they would recommend our Surgery to their Friends and Family. In order to give patients the opportunity to respond we send a text to all patients, where we have a mobile phone number, after their appointment. Patients can also give their feedback via a paper slip at the surgery or via our website. Each month we have to compile and submit the results to NHS England. Details of the results are available on our website.

CQC Rating

Following our CQC inspection we have received an overall rated of "Good", with our responsiveness to people's needs rated as outstanding. The link to the full report is below and states:-

"We saw several areas of outstanding practice:-
Teenage mental health and behavioural issues had become a significant focus and the practice had initiated a service called Indigo. This provides accessible services to all young people irrespective of where they lived or which GP practice they are registered with. Indigo, offers support, advice and signposting for young people with mental health issues or needing advice on sexual health with positive outcomes.

<http://www.cqc.org.uk/location/1-583705592?referer=widget3>

Trip to Sierra Leone

In October Nurse Lynn will be going to Sierra Leone to visit Madina for 2 weeks. Help Madina is a charity run by Dr Sethi and his wife. It is a small, but growing charity, which has recently been able to take on a small number of volunteers to help with the projects. Nurse Lynn will be making the trip with Dr Sethi, a haematologist and another nurse.

As one of nurse Lynn's areas of work is chronic disease management she will be using this knowledge whilst in Madina. For more information visit : www.helpmadina.org.uk



South African Project October 2017

Nurse Sarah is part of a team of 16 volunteers raising money to build a Children's Centre with an attached crèche in a very poor village in Limpopo province. The project will provide food and a safe environment for children while their parents are at work. The project will be funded by the local government, once up and running. Nurse Sarah recently completed a Triathlon and thanks everyone who helped her raise just over a £1000.



Nurse Sarah's next fund raiser is a South African themed quiz night in Minety Village Hall on 16th September. If you would like to take part teams of 6/8 people can enter by contacting sarabeasley2@gmail.com. The entry fee is £10 per person and this will include food. Drinks will be available to purchase on the night.

Keeping us up to date

If you change your address, home or mobile number or email address please let us know so that we can update your records.



Are You Up For the Fit Bit Challenge?

With the Summer fast approaching and the weather warming up.... How would you like to improve your fitness?



Did you know that just half an hour a day can improve your fitness, help to reduce your blood pressure and cholesterol and, along with a healthy diet.... You may even lose a few pounds too!!

Please speak to your GP or nurse for more information.